

## **COMPLAINT FORM**

Please fully complete the Form and submit it to the Company by using one of the following options:

- Via Email to: <u>complaints@trademarkets.eu</u>
- Via Post to: T Markets EU Limited, 214 Agias Zonis & Thessalonikis, 1, NICOLAOU PENTADROMOS CENTER, Floor 7, Office 701-704, 3026, Limassol, Cyprus

CLIENT DETAILS				
Full Name:				
Passport/ID Number:				
Account Number:				
Address:				
Post Code:	City:		Country:	
Telephone Number:				
Email:				
DETAILS OF COMPLAINT				
Date(s) of Incident:				
Cause of the Complaint:		□Terms of contract/fees/charges		
□Execution of orders		General admin/customer service (including		
□Investment Advice		custody/safekeeping services)		
□Portfolio Management		Unauthorised business being offered or carried out		
$\Box$ Quality or lack of information provided to the		carried out		
client				
SUMMARY OF COMPLAINT				
Description of product or service and/or department and/or employee you are complaining about				
(description, evidence, magnitude of damage and suggested way to be solved):				

 T Markets EU Limited (ex NBH Markets EU Limited) is a Cyprus Investment Firm, regulated by Cyprus Securities and Exchange Commission (CySEC) License Number: 208/13 and Registration Number: HE 291974
Registered Office Address: Agias Zonis & Thessalonikis, 1, NICOLAOU PENTADROMOS CENTER, Floor 7, Office 701-704, 3026, Limassol, Cyprus



The damage claimed:				
Please enclose any other relevant documentation that may help us to handle the complaint.				
I hereby certify and confirm that to the best of my knowledge, the information furnished above is true, accurate, correct and complete.				
Signature:	Date:			
FOR INTERNAL USE ONLY				
Complaint received by:				
Date of reception:				
Signature:				
Reference number:				

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